

WHAT IS THE AMERICAN WITH DISABILITIES ACT OF 1990?

The Americans with Disabilities Act (ADA) is a Federal law which provides comprehensive civil rights entitlement for individuals with disabilities. The ADA prohibits discrimination on the basis of disability in employment, public services, transportation, public accommodations and telecommunications.

In the transportation section of the ADA, the law requires that fixed-route transportation systems must be accessible to persons with disabilities. However, the law provides for complementary paratransit service if the buses are not accessible or if your disability or condition prevents you from using fixed-route public transportation.

WHAT IS ADA COMPLEMENTARY PARATRANSIT SERVICES?

It is a curb-to-curb transportation service, which operates at the same time and to the same places as the Placerville East and West routes, providing transportation up to 3/4 mile off fixed-route, to registered disabled passengers during all operating hours and days.

WHAT CONSTITUTES A DISABILITY?

The ADA defines a disability as a physical or mental impairment that substantially limits one or more of the major life activities of an individual. Examples of major life activities include caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning and working.

WHO CAN USE ADA COMPLEMENTARY PARATRANSIT SERVICES?

To be eligible for complementary paratransit service, an individual must be unable to use fixed-route service for one of the following reasons:

- Individual cannot independently use ACCESSIBLE fixed route due to disability.
- The fixed-route services needed by the individual are NOT ACCESSIBLE.
- The individual has a specific impairment-related condition which interaction with a barrier prevents getting to or from a bus stop.

Individuals are required to complete an ADA Complementary Paratransit / Off-route Deviation Application and describe the disability or condition that prevents them from using fixed-route service. The disability or condition must meet ADA criteria for certification. If certified, an identification card is issued indicating ADA eligibility. If certification is denied, an appeals process is available.

AM I ELIGIBLE FOR COMPLEMENTARY PARATRANSIT SERVICE IF I HAVE A TEMPORARY DISABILITY?

Individuals may be eligible for ADA paratransit service on the basis of either a permanent or a temporary disability. For individuals with temporary disabilities, eligibility will expire at the end of the disability.

IF I CURRENTLY HAVE A HANDICAPPED PARKING PLACARD DO I QUALIFY UNDER THE ADA?

Not necessarily. The criteria for the parking placard are much broader than the ADA requirements. ADA requires certification that a person has a disability which prevents that person from using fixed-route service.

IS THERE ANY LIMIT ON HOW OFTEN YOU RIDE OR WHERE YOU GO?

There are no limits on the number of trips provided to an ADA paratransit eligible individual. You may ride anywhere within the defined ADA service area.

AM I ELIGIBLE FOR ADA PARATRANSIT SERVICE IN OTHER COUNTIES?

When you travel outside El Dorado County, your ADA identification card will entitle you to use any other system's ADA paratransit service. You will be considered a visitor and may use the service for only 21 days. If you plan to be in another city for more than 21 days, you may be required to apply for certification in that city.

WHEN AND WHERE DOES ADA COMPLEMENTARY PARATRANSIT SERVICE OPERATE?

The same hours as the Placerville Route Services. Monday - Friday 7:00AM - 6:00PM, Saturday 9:00AM - 5:00PM.

HOW MUCH WILL IT COST?

The ADA Complementary Paratransit fare is \$2.00 per one-way trip.

HOW DO I APPLY?

The El Dorado County Transit Authority (EDCTA) developed an eligibility process to provide certification to individuals who qualify for ADA Complementary Paratransit services. If you think you are eligible or would like further information about the Americans with Disabilities Act, contact the EDCTA, (530) 642-5383.

HOW DO I REQUEST A RIDE?

Once you are certified as eligible for ADA Complementary Paratransit service, call (530) 642-5383, press # 2 to request transportation. Reservations may be made 1 to 14 days in advance of the requested travel time.

PASSENGER INFORMATION

To ensure the safety of our passengers, wheelchairs should be fitted with working brakes, and motorized wheelchairs must be turned off while on-board the lift. Wheelchairs must be secured in the van with tie downs, and all passengers must use a seatbelt.

If passengers need assistance they may use a Personal Care Assistant (PCA). Include that information when making a reservation. PCA's travel at no charge.



ADA COMPLEMENTARY PARATRANSIT for the Placerville East and West Routes



(530) 642-5383

**6565 Commerce Way
Diamond Springs, CA 95619**

www.eldoradotransit.com

**Schedule effective March 28, 2005
Subject to change without notice**

“NO-SHOW” POLICY

Passengers must cancel rides at least one (1) hour ahead.

Non-canceled rides will be declared a “no-show”.

Passengers accumulating **3 “no shows”** in a 30-day period will be suspended from the shared ride service for **14 days**. Passengers accumulating **6 “no shows”** in a 90-day period will be suspended from the service for **30 days**.

Prior to any suspension, a written warning of the proposed suspension period and the reasons for it will be provided to the passenger.

EL DORADO TRANSIT WILL BE CLOSED ON THESE HOLIDAYS:

- New Year’s Day
- Martin Luther King, Jr. Day
- President’s Birthday
- Memorial Day
- Independence Day
- Labor Day
- Veteran’s Day
- Thanksgiving Day
- Friday After Thanksgiving
- December 25th

LIMITED SERVICE* WILL BE PROVIDED ON THESE HOLIDAYS:

- Columbus Day
- Christmas Eve (observed)

Any regular service day may be designated to be limited service, due to adverse weather conditions

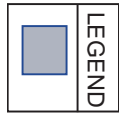
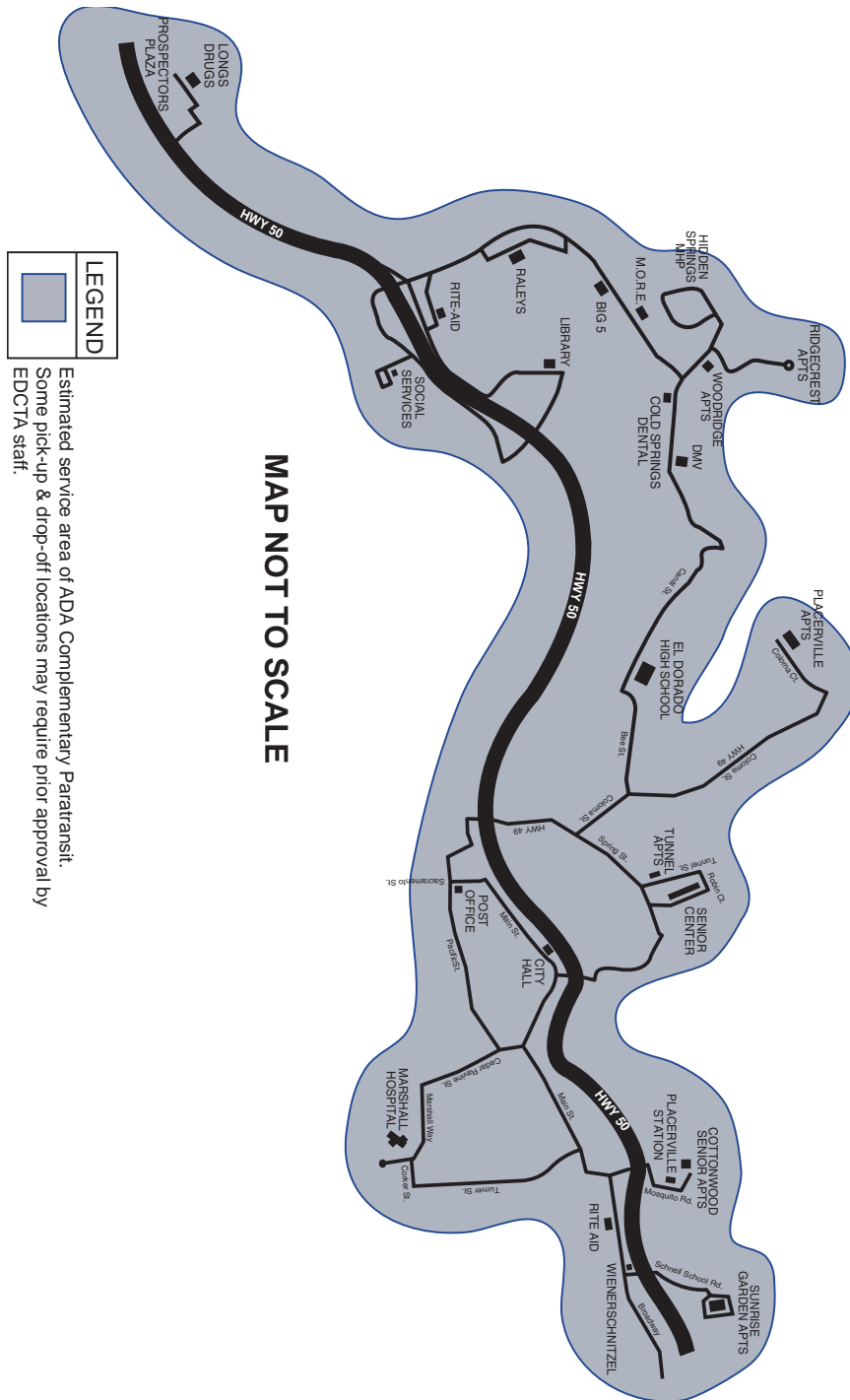
*Limited Service Day includes:

Saturday service schedule on the local fixed routes and the Iron Point Connector

Sacramento Commuter Route# 6 AM & PM

PLACERVILLE

MAP NOT TO SCALE



Estimated service area of ADA Complementary Paratransit.
Some pick-up & drop-off locations may require prior approval by EDCTA staff.