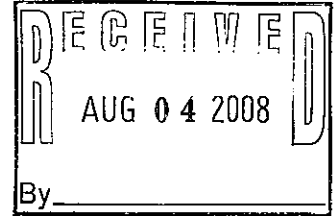


**Edward Soto**  
**6620 Baralee Lane**  
**Placerville, California 95667**  
**(530) 295-0652**



July 29, 2008

El Dorado Transit  
6565 Commerce Way  
Diamond Springs, CA 95619

Ref: Commendation for Excellent Service

This is a letter of appreciation to all the drivers of El Dorado Transit. However, there is an exceptional employee on your staff who is always professional and courteous. Albert French goes beyond what is required of him. I lost my monthly pass and he made an extra effort to find it for me and he did retrieve it.

Overall, the service has been wonderful. I started riding the commuter bus this April and have found the schedules to be very accurate. Good Work!

Sincerely,



Edward Soto  
/ES